

# Financial results for the first quarter ended June 30, 2010

August 12, 2010
CSK HOLDINGS CORPORATION

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# **Summary**



( millions of yen )

	2009/6	2010/6	Varia	ance
Operating revenue	41,871	32,602	△ 9,268	△22.1%
Gross profit	1,639	7,148	5,508	335.9%
Gross profit ratio(%)	3.9%	21.9%	18.0%	-
SG&A	15,038	7,080	△7,957	△52.9%
Operating income / loss	△13,398	68	13,466	-
Operating income ration(%)/ loss ratio( $\triangle$ )(%)	△32.0%	0.2%	32.2%	-
Ordinary income / loss	△12,798	105	12,904	-
Net income / loss	△14,041	△8,331	5,709	-

(yen)

	2009/6	2010/6	Variance
EPS	△174.95	△66.26	108.69
BPS	69.76	307.71	△377.47

## **Overview**



## ■ Financial results for 1Q FY2011/3

Revenue declined due to withdrawals of businesses, including the business of Cosmo Securities, and reduced transactions for securities firms in IT services business. However, operating income became profitable, reflecting the absence of the loss on valuation related to real estate that had been posted in the corresponding quarter of a year earlier, in addition to revisions to the cost structure undertaken since the preceding year.

## ■ IT services business

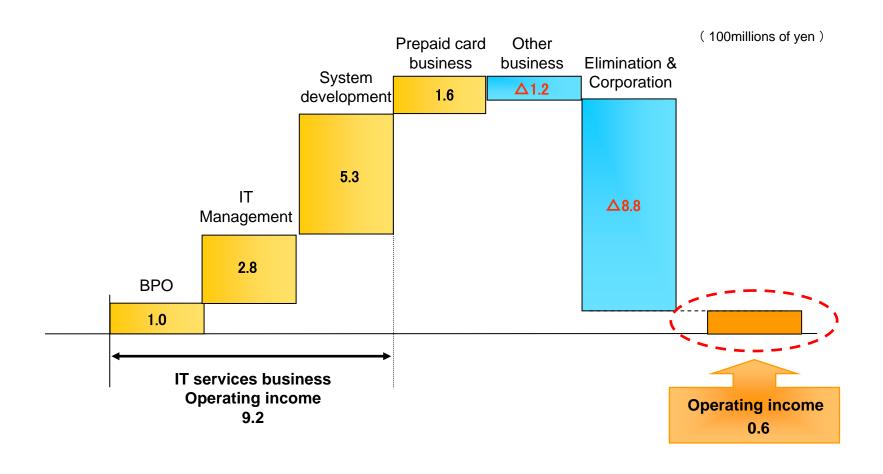
Major factors in the year-on-year fall in revenue were attributed to the decline in ASP services and systems development projects for securities firms. However, operating income increased, reflecting withdrawals from unprofitable BPO business and the effects of cost cutting.

## ■Initiatives for the future

We will revise our Group management system and business promotion system as of October 1, 2010. To bolster competitiveness, we will link and integrate three mainstay businesses, namely BPO, IT management, and System development, so that the CSK Group can offer unique services and help its customers achieve business innovation.

# Operating income/loss by segment (1Q FY2011/3)





# SGA and non-operating income/expenses



(100millions of yen)

SG&A	2009/6	2010/6	Variance	Comment
Payroll cost	72.5	39.4	<b>Δ33.1</b> Declined with withdrawals from businesses, downsizing throuvoluntary early retirement program, and cost cutting.	
Subcontract cost	13.9	0.0	△13.8	Principally,withdrawal from securities business and cost reduction.
Depreciation and amortization	8.2	5.5	ハシィ	Decrease in withdrawal from the business and loss on impariment of fixed assets.
Rent	16.0	6.4	△9.6	Consolidation/intergration of offices and review of rent.
Other, net	39.5	19.2	△20.3	Rental fee, commission fee, supplies expense, etc.
Total	150.3	70.8	△79.5	

Non-operating income	2009/6	2010/6	Variance	Comment
Interest income	0.1	0.3	0.2	_
Dividend income	1.5	0.3	Δ1.2	Decrease in dividends from securities holdings.
Hoard profit of prepaid card	2.9	2.8	△0.0	-
Other, net	3.8	1.8	Δ2.0	Principally, incentives and subsidy etc.
Total	8.5	5.4	∆3.1	
Non-operating expenses	2009/6	2010/6	Variance	Comment
Interest expense	0.0	2.5	2.5	_
Foreign exchange losses	0.7	-	△0.7	Decrease in withdrawal from financial services business.
Provision for accrued employees' retirement benefits	0.6	0.6	0.0	Amortization of transition loss.
Other, net	1.0	1.7	0.7	Loss on investments in silent partnership, Transfer agent fee, Loss on investments in partnership.
Total	2.5	5.0	2.5	
Non-operating income and expenses Net	5.9	0.3	△5.6	

# **Extraordinary gains & losses**

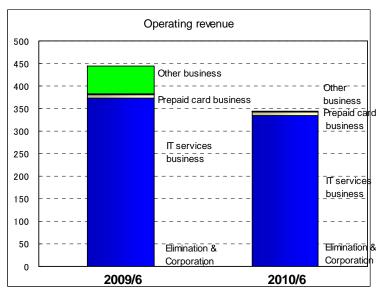


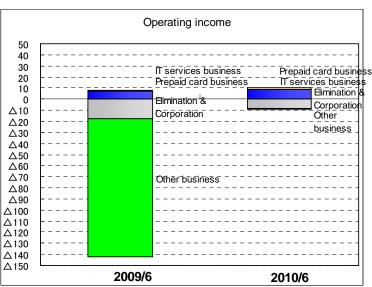
(100millions of yen)

Extraordinary gains 2009/6		2010/6	Variance	Comment
Reversal of allowance for doubtful accounts	-	0.2	0.2	_
Gain from transfer of business	1.8	-	△1.8	Gain from transfer of business of subsidiary company.
Reversal of reserve for financial products transaction liabilities	1.8	-	Δ1.8	Reversal of financial instruments transaction liabirity reserve associated with the enforcement of the Financial Instruments and Exchange Act.
Other, net 4.4		0.0	△4.3	Gain on sales of fixed assets etc.
Total	8.1	0.3	Δ7.7	
Extraordinary losses	2009/6	2010/6	Variance	Comment
Loss on impairment of fixed assets	4.8	-	△4.8	Impairment of information bases common to the entire Group.
Loss on sales of investments in securities	6.5	-	△6.5	Loss on sales of investments securities.
Loss on withdrawal from securities business	-	89.0	89.0	Loss on withdrawal from securities business.
Other, net	5.9	5.0	△0.9	Loss on adjustment for changes of accounting standard for asset retirement obligations, special severance payments for voluntary early retirement program, etc.
Total	17.4	94.0	76.6	
Extraordinary gains and losses Net	Δ9.2	△93.7	△84.4	

# **Operating result by segments**







(100millions of yen)

	2009/6	2010/6	Varia	ance
IT services business				
Operating revenue	374	334	△40	Δ10.7%
Operating income	7	9	1	17.3%
Prepaid card business				
Operating revenue	7	9	2	32.5%
revenue Operating income	0	1	0	149.7%
Other business**				
Operating revenue	63	2	△60	△95.9%
Operating loss	△124	Δ1	123	-
Elimination & Corporation	1			
Operating revenue	△26	Δ21	5	-
Operating loss	△18	Δ8	9	-
Total				
Operating revenue	418	326	△92	△22.1%
Operating income / loss	△133	0	134	-

X"Other business" represents categories that are not included in reportable segments, and includes investments in venture companies and investment trust managements.

Starting this quarter, the Company has adopted the "Accounting Standards on Disclosure of Segment Information" and the "Application Guidance of Accounting Standards on Disclosure of Segment Information." Accordingly, numeric values for past years were reclassified into segments after the application of the new accounting standards.

## IT services business



(100millions of yen)

			2009/6	2010/6	varia	ance
		Operating revenue	74	74	Δ0	△0.4%
	ВРО	Operatiing income/loss	Δ3	1	4	_
		Operatiing income ratio(%)/loss ratio(△)(%)	△5.2%	1.4%	6.7%	_
		Operating revenue	86	74	Δ12	△14.3%
	IT management	Operatiing income	3	2	Δ0	△9.2%
		Operatiing income ratio(%)	3.6%	3.8%	0.2%	_
		Operating revenue	213	185	△27	△12.9%
	System development	Operatiing income	8	5	Δ3	△38.6%
		Operatiing income ratio(%)	4.1%	2.9%	△1.2%	_
		Operating revenue	374	334	△40	△10.7%
ΙT	services business	Operatiing income	7	9	1	17.3%
		Operatiing income ratio(%)	2.1%	2.8%	0.7%	_

#### **IT Services Business**

Operating revenue : △ 10.7%, Operating income : +17.3%

Revenue declined, reflecting a slower recovery in the overall IT market and other reasons, although operating income increased with cost cutting stemming from the revised cost structure.

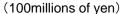
BPO: Revenue remained flat, reflecting withdrawals from unprofitable operations, although revenue from the contact center increased.

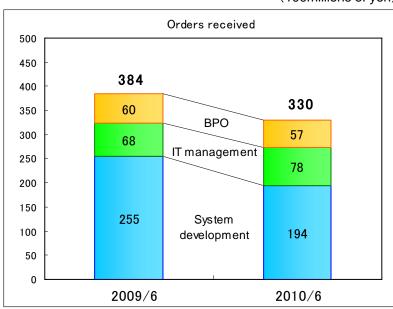
IT Management: Decrease in System operation and hardware sales.

System development: Principally, decrease in ASP services and systems development project for securities firms.

# IT services business -Orders received, backlog of orders-







#### [Orders received] $\Delta 5.4$ billion, $\Delta 14.1\%$

IT management: Orders received rose, driven by growing customer needs for cost savings.

System development: Decrease in ASP services and systems development project for securities firms.

BPO :  $\triangle 0.3$ billion,  $\triangle 5.3\%$ 

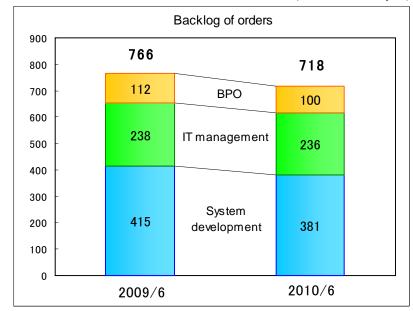
IT Management : <u>0.9billion</u>, +14.2%

System development : 6.0billion, +23.8%

#### : FY2009/6:

•Not including orders received relating to businesses withdrawn by the preceding consolidated fiscal year (March 31, 2010)

(100millions of yen)



#### [Backlog of orders] $\triangle 4.8$ billion, $\triangle 6.3\%$

BPO: Decrease in withdrawal from unprofitable projects.

System development: Decrease in orders received in first quarter.

BPO :  $\triangle 1.1$  billion,  $\triangle 10.3\%$ 

IT management :  $\Delta 0.2$  billion,  $\Delta 0.8\%$ 

System development :  $\triangle 3.4$  billion,  $\triangle 8.4\%$ 

#### **※** FY2009/6:

- Total figure due to BPO group reorganization
- •Not including order backlogs relating to businesses withdrawn by the preceding consolidated fiscal year (March 31, 2010)

# IT services business -Operating revenue by industry-



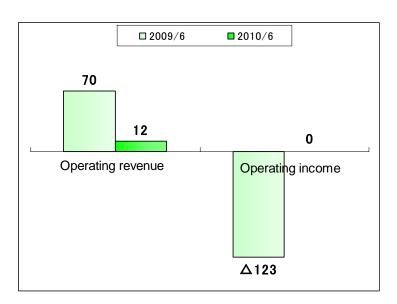
(100 millions of yen)

		2009/6	Share	2010/6	Share	Vari	ance
Fin	nancial	119	34.4%	97	31.0%	△23	△18.8%
Ele	ectric appli.	41	12.0%	38	12.0%	Δ4	△9.7%
Со	mmerce	33	9.6%	32	10.3%	Δ1	△2.9%
Tel	lecom.	30	8.6%	29	9.2%	Δ1	△3.7%
Se	ervice	29	8.5%	29	9.3%	Δ1	△2.1%
Ph	arma.	18	5.2%	20	6.4%	2	10.0%
So	ftware	8	2.3%	9	3.0%	1	15.6%
Tra	ans.equip.	17	5.1%	17	5.6%	Δ0	△2.2%
Ma	anufacturing	12	3.6%	10	3.1%	Δ3	△24.0%
Co	nstruction	7	2.1%	5	1.7%	Δ2	△26.1%
Tra	anspotation	3	1.1%	4	1.3%	0	3.5%
Otl	her	25	7.2%	22	7.1%	Δ3	△12.1%
Total		348	100.0%	314	100.0%	△34	△9.9%

<sup>※</sup>Revenue by industry is the sum of "BPO", "IT management" and "System development."

## **Prepaid Card Business, Other business**





(100millions of yen)

			2009/6	2010/6	Varia	ance
	Prepaid card	Operating revenue	7	9	2	32.5%
	business	Operating income	0	1	0	149.7%
	Other business*	Operating revenue	63	2	△60	△95.9%
	Other business	Operating loss	△124	Δ1	123	-
-	Total	Operating revenue	70	12	△58	△82.7%
	Total	Operating income/loss	△123	0	124	-

X"Other business" represents categories that are not included in reportable segments, and includes investments in venture companies and investment trust managements.

#### - Prepaid Card Business

Operating revenue: +32.5% Operating income: +149.7%

Revenue rose on higher equipment sales and card issuance-related sales. Operating income was higher, reflecting the effect of increased revenue and cost reduction.

#### - Other business

Operating revenue : \$\Delta 95.9\%\$ Operating loss : \$\Delta 0.1 \text{ billion}\$

Revenue declined on the deconsolidation of Cosmo Securities. Year on year, the operating loss was attributable mainly to a loss on valuation related to real estate.

# **Cash flows**



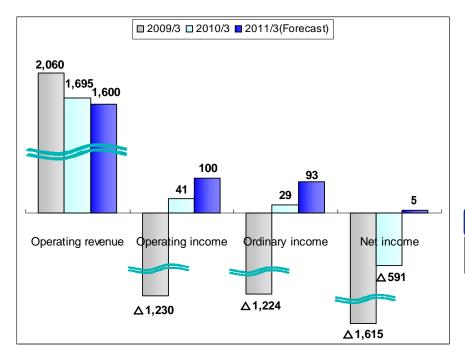
(100millions of yen)

	2009/6	2010/6	Variance	Comment
Operating cash flows	△131	2	133	Positive factors resulted chiefly from a loss on withdrawal from the securities business and changes in accounts receivable, although negative factors resulted from the net loss before tax adjustment and changes in trade accounts payable.
Investing cash flows	12	36	24	Positive factors resulted from gains on the sale of marketable securities and on the transfer of all shares of Cosmo Securities Co., although negative factors resulted from expenses for the acquisition of investment securities, etc.
Financial cash flows	45	△113	△159	Considerably negative, chiefly because of the repayment of long- term bank loans payable.
Total cash flows	△74	△74	Δ0	Including effect of exchange rate change.
Cash & cash equivalents, at end	264	358	94	

## Forecast for FY2011/3



(100millions of yen)



	2009/3	2010/3	2011/3 Forecast	Varia	nce
Operating revenue	2,060	1,695	1,600	△95	△5.6%
Operating income / loss	Δ1,230	41	100	58	139.4%
Operating income / loss margin	△59.7%	2.5%	6.3%	3.8%	-
Ordinary income / loss	Δ1,224	29	93	63	218.5%
Net income / loss	△1,615	△591	5	596	-

(yen)

	2009/3	2010/3	2011/3 Forecast	Variance
EPS	Δ2,097.39	Δ 720.62	3.98	724.60

#### **Consolidated results forecast**

The operating environment remained severe amid the continuing trend for IT investment restraint, the result of a difficult economic environment. To bolster its competitiveness, the CSK Group plans to change the Group management and business promotion systems from October 1, 2010. The change aims to create a Group system that can offer the optimal services customers need, by better linking and integrating the "BPO," "IT management," and "System development" operations. In connection with this, forecast figures remain unchanged at this time. Effects on performance from the institutional change will be disclosed without delay when settled.